

GENERAL DELIVERY TERMS AND SURCHARGES 2026



A2B-online

General Delivery Terms and Surcharges D2D 2026 are applicable starting from 2026 January 1st and will be valid until further notice

1	GENERAL DELIVERY TERMS AND SURCHARGES	
1.1	General delivery terms	
Transports are carried out in accordance with the General Terms and Conditions of A2B-online Container B.V.		
The Shipper is responsible for the loading, stowing, and counting of the cargo		
Any fines or penalties incurred will not be accepted		
A surcharge will be applied for evening and night deliveries, available upon request		
No pallet exchange possibilities		
The Shipper is responsible for supplying the correct labels in case of ADR/IMDG transports		
Shipper is responsible for the supply of correct customs documentation		
We do not supply any original CMR or other documents after delivery. Transport documents can be downloaded from your online dashboard via A2B-online.com or can be requested by e-mail: cscontainer@a2b-online.com		
1.2	General delivery surcharges	
The first two hours for loading and unloading are free. After this period, charges will apply on an hourly basis or for any part of a half-hour.		€ 60.00
An additional surcharge will apply for hazardous cargo		€ 110.00
An extra stop charge will apply even if no route deviation occurred. Additional kilometers will be charged based on the actual distance of the extra trip		€ 105.00
Waiting costs will be charged per day for delays occurring within the Netherlands		€ 624.00
Waiting costs will be charged per day for delays occurring within the United Kingdom		€ 810.00
A surcharge will apply for loading or unloading operations conducted on a Saturday.		€ 190.00
A surcharge will apply for loading or unloading operations conducted on a Sunday or a Bank Holiday		€ 235.00

2	CONTAINER HANDLING CHARGE	
Charge per container handling within terminal		€ 84.00

3	CONTAINER STORAGE	
First 5 days are free, including day of arrival vessel, and after that charges, rate per day or part thereof:		€ 55.00
Terminal storage of a unit delivered by road will be charged from day 1, rate per day or part thereof:		€ 55.00

4	CONTAINER DETENTION	
First 10 calendar days are free, onward charges per container, rate per day or part thereof:		€ 10.00
A2B-online Container B.V. does not accept any detention and/or demurrage costs for shippers owned containers. We are forced to forward these cost to our customers which may vary per situation		

5	CONTAINER MAINTENANCE	
5.1	Interior	
Cleaning expenses will be charged for the interior of the container		€ 90.00
In the case of waste in the container, cleaning costs will be charged, starting at:		€ 180.00
5.2	Exterior	
The container must be returned without any damage. All repair costs will be passed on to the responsible party		

6	EXAMINATIONS	
Rates only apply to unloading and loading of a single container. If a second container is required additional container handling and shunt charges will be applied		
6.1	IMMINGHAM	
Tailboard examination		£ 230.00
Customs X-ray including container handling and shunt		£ 119.00
Partial Turn-out: Devan RH&D palletized/crated cargo		£ 234.00
Full Turn-out: Devan RH&D palletized/crated cargo		£ 379.00
Border Control Post (in case of GVMS)		£ 14.25
6.2	THAMESPORT	
Tailboard examination		£ 135.00
Customs X-ray including container handling and shunt		£ 119.00
Partial Turn-out: Devan RH&D palletized/crated cargo		£ 234.00
Full Turn-out: Devan RH&D palletized/crated cargo		£ 379.00
Import Security Charge (in case of GVMS)		£ 12.25
Import Infrastructure Charge (in case of GVMS)		£ 18.25
6.3	TEESPORT	
Tailboard examination		£ 151.00
Customs X-ray including container handling and shunt		£ 161.00
Partial Turn-out: Devan RH&D palletized/crated cargo		£ 733.00
Full Turn-out: Devan RH&D palletized/crated cargo		£ 1060.00
Request to exam Shed/Inspection area (1 handling charge, 2 shunt charges)		£ 275.00
Import Security Charge (in case of GVMS)		£ 10.19
Customs Examination Charge (in case of GVMS)		£ 24.75

7	REEFER PLUG-IN CHARGES	
Rates include plug-in access at both the departure and arrival terminals for up to 2 days (or any part thereof). Beyond this period, additional plug-in costs will apply for each extra day at either terminal.		€ 80.00

8	CUSTOM ACTIVITIES (related to goods transported via Inventory Linked)	
Export documentation UK		€ 55.00
Custom clearance UK		€ 60.00
Export documentation NL		€ 55.00
Custom clearance NL		€ 60.00

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